# Remote Workforce IT Services



For many companies, working from home has become the new normal. Remote workers create new IT challenges and opportunities. That is why remote staff need a highly-available, highly-secure work environment to stay productive.

#### **SECURITY**

Don't put your company at risk. Work with TeamLogic IT. We do more than keep your remote team productive, we keep them secure. Connecting employees' personal home computers across a VPN to a network without ensuring they are secure and compliant can expose your entire organization to malware, ransomware and other vulnerabilities. Company data on personal devices may not be protected by backup, antivirus and other data protection to ensure your companies applications and data are safe and secure.

Our approach is based on industry best practices and documented processes designed to help you manage the risks of employees working remotely. We also partner with leading technology vendors to ensure your team is connected, productive and secure. Our services include:

Identifying assets and data that require protectionProtecting your assets proactivelyDetecting incidents and remediating remotelySupporting help desk inquiries rapidly

#### **ASSESSING YOUR NEEDS**

As a managed IT services provider, our priority is to deliver the highly available, secure and flexible IT systems you need to compete in the marketplace, and comprehensive remote office support is part of that promise. We start by assessing your environment from a security perspective and perform the following types of assessments, based on your business:

- Remote Office Assessment
- Cloud Readiness Assessment
- Cybersecurity Assessment
- Network Assessment
- Wireless Assessment

Move forward with The Color of Confidence®.

## REMOTE OFFICE SECURITY

- Employee Awareness Training
- · Antispam/Phishing
- End-point Protection
- Wireless Security
- Remote Monitoring and Management
- Business Continuity and Backup and Disaster Recovery
- VPN Setup and Management
- Comprehensive Policy and Procedures
- Multi-factor Authentication

### REMOTE OFFICE CONNECTIVITY AND PRODUCTIVITY

- Video Conferencing
- VoIP and Softphones
- · Collaboration Tools
- · Hosted Call Center
- · Remote File Sharing
- Remote Desktop Access
- Cloud Desktop As-a-Service
- Workstations, Laptops and Accessories
- Employee Productivity Tracking
- Business Class Internet (where available)
- Wide-Area Networking and SD-WAN

Protect your business today.
Call TeamLogic IT for the
best in remote workforce
IT services.